Donor Privacy Policy

Common Threads is committed to respecting the privacy of our valued donors. We provide this Donor Privacy Policy to make you aware of how we use the information we collect from our donors and to clarify how you may remove your name from our mailing list if you choose.

Information Collected: Here are the types of donor information that we collect and maintain:
• contact information: name, organization/company and title, complete address, phone number, email address;
• shipping information: name, organization/company, complete address;
• information you wish to share: questions, comments, suggestions, program feedback and specific volunteer or donor interests;
• donation allocation information
Additionally, payment information is collected but not retained:
• credit card number and expiration date, and billing information

How Information is Used: Common Threads uses your information to keep you updated about our progress to preventing childhood obesity and empowering the next generation of cooks and to verify your donation if needed with a financial institution and/or our accountant. Specifically, we use your information to help you complete a transaction, communicate back to you, and update you on Common Threads programs and events through periodic newsletters or other communications. Credit card numbers are used only for donation or payment processing and are not retained for other purposes. We use the comments you offer to tailor future volunteer or donation opportunities, to share Common Threads news related to your location and interests, and to improve our service to our donors. Information submitted online is protected through a trusted solution for online security.

No Sharing of Personal Information: Common Threads will not sell, rent, or lease your personal information to other organizations. We will not sell, share or trade our donors’ names or personal information with any other entity, nor will we send mailings to our donors on behalf of other organizations. Use of donor information will be limited to the internal purposes of Common Threads, and your information will be kept confidential.

Removing Your Name from our Mailing List: If you would like to stop receiving communications about Common Threads, you may opt out at any time. Please contact us if you wish to be removed from our mailing list, at info@commonthreads.org

Contacting Us: If you have comments or questions about our donor privacy policy, please send us an email at info@commonthreads.org or call us at (313) 329-2501.